



ISVA and Support for Survivors Services

**Nottinghamshire Referral
Pathway for
Survivors and All Agencies**

Referral Pathway for Survivors and All Agencies to the Independent Sexual Violence Advisor and Support for Survivors Services

Independent Sexual Violence Advisor Service ISVA

Offers practical support to anybody aged 18 and over who has experienced sexual violence. They can assist in understanding survivor's rights and the services survivors can access. The ISVA can accompany and support survivors through the criminal justice process and any subsequent Court proceedings. They can also help with practical matters, such as housing, benefits, health services etc.

Survivors Support Service SSS

Offers specialist support to anyone aged 18 years and over who is a survivor of recent or non-recent institutional childhood sexual abuse.

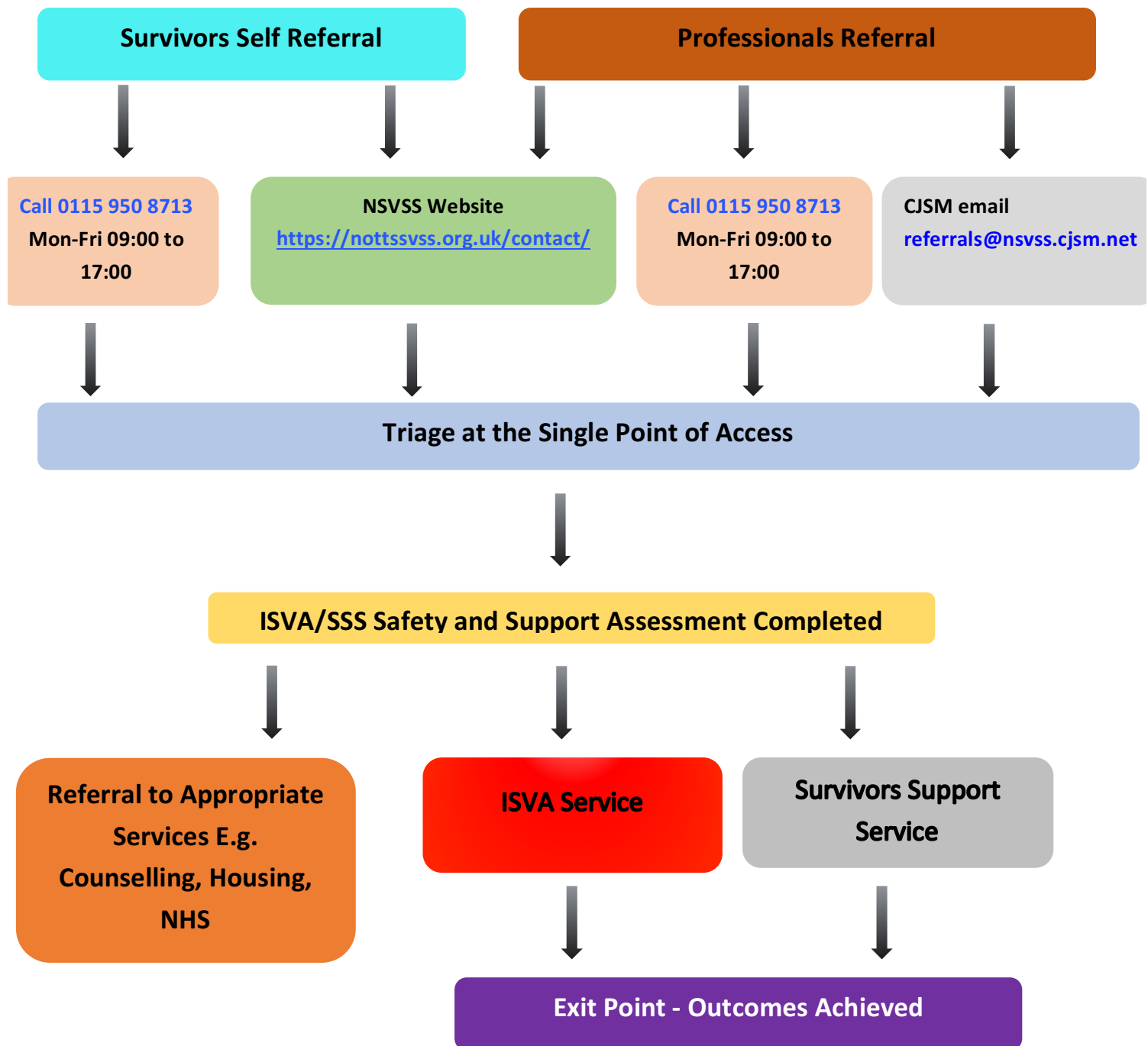
1) Contacting & Referring to the ISVA and SSS Services There are 3 simple secure referral options:

- ✓ CJSM secure email referrals@nsvss.cjsm.net
- ✓ NSVSS secure website <https://nottssvss.org.uk/contact/> for survivors who wish to self-refer and professional referrals
- ✓ Survivors and professional's helpline to make a referral and/or access information **0115 950 8713** Mon-Fri 09:00 to 17:00 (answerphone available outside these hours)

CJSM Email	Professionals with a CJSM email can make email enquiries and send referrals to the ISVA and SSS Services 7 days per week to our secure email address referrals@nsvss.cjsm.net where a response is offered Monday to Friday between the hours of 09:00 and 17:00
NSVSS Website	Information about NSVSS is available on our website https://nottssvss.org.uk/ Professionals and survivors can make professional and self referral via our secure online portal https://nottssvss.org.uk/contact/
Telephone	Survivors and professionals telephone helpline to make a referral and/or access information 0115 950 8713 Mon-Fri 09:00 to 17:00 (answerphone available outside these hours)

2) **Contacting & Referring to the ISVA and SSS Services** There are 3 simple secure referral options:

- ✓ CJSJ secure email referrals@nsvss.cjsj.net
- ✓ NSVSS secure website <https://nottssvss.org.uk/contact/> for survivors who wish to self-refer and professional referrals
- ✓ Survivors and professionals telephone helpline to make a referral and/or access information **0115 950 8713** Mon-Fri 09:00 to 17:00 (answerphone available outside hours)



3) What happens next?

When NSVSS is contacted via one of the above means a trained professional will discuss the survivor's options with the survivor or the person contacting NSVSS on behalf of the survivor.

This discussion will involve ensuring that the survivor's immediate safety is secured and finding out more about what has occurred, when it occurred and what are the survivors most important needs are including a safeguarding assessment of need.

With the survivor's consent information will be reviewed and a decision will be made regards the most appropriate next steps. Whatever the next steps are the survivor will be assured that it progresses with their agreement and at their pace and that they will remain at the centre of the process.

Possible next steps:

- ✓ A report to Nottinghamshire Police who will arrange to speak to the survivor to establish the nature of the incident, if a forensic medical examination is appropriate the Police will arrange to support the survivor to access Nottinghamshire SARC
- ✓ A self-referral for a forensic medical examination that does not involve the Police at this stage, but does give the survivor the option of reporting to the Police at a later date if the survivor wishes without the loss of vital forensic evidence
- ✓ An appointment at NSVSS for a needs assessment for crisis support
- ✓ An appointment at a sexual health service for further tests and treatment
- ✓ Provision of information

4) Safeguarding

NSVSS implements Nottinghamshire Safeguarding Children Board, Nottingham City and County Safeguarding Adults and NSVSS safeguarding policies and procedures.

5) Confidentiality

NSVSS offers confidential services however if a vulnerable adult or child is at risk, is being abused or likely to suffer abuse, confidentiality may be breached within procedural guidelines.

6) Independent Sexual Violence Advisors (ISVA)

The ISVA service offers practical support to anybody aged 18 and over who has experienced sexual violence. They can assist the survivor in understanding their rights and the services they can access.

When a survivor chooses to report to the police, the ISVA can accompany and support them through this and any subsequent Court proceedings. They can also help with practical matters, such as housing, benefits, health services etc. The ISVA can support a survivor to report the incident to the Police, the ISVA will help the survivor through the whole legal process, including liaising with the Police and any criminal justice proceedings.

This may include:

- ✓ Liaising with the Police, Courts, Crown Prosecution Service (CPS) and other public agencies
- ✓ Keeping the survivor informed of developments in their case
- ✓ Advocating on the survivor's behalf
- ✓ Supporting the survivor before, during and after any court case

Within 24 working hours of referral if survivors have consented they are contacted by one of NSVSS support professionals to offer ongoing support.

7) Survivors Support Service (SSS)

The Survivors Support Service offers specialist support to anyone aged 18 years and over who is a survivor of recent or non-recent institutional childhood sexual abuse.

Institutions might be:

- A care home
- A school
- A hospital
- A religious organisation
- A voluntary or state organisation

SSS is also able to support survivors who reported sexual abuse to a person in authority, for example, a police officer, social worker, or a teacher, where the report was either ignored or not acted upon properly. The specialist support workers will work with survivors to enable them to exercise greater choice and control in all aspects of their life and will help survivors to experience improved health and wellbeing, by gaining appropriate access to health and other services, developing coping strategies to better manage their mental health, emotional wellbeing and any substance misuse issues. The support workers will also work with other agencies, including housing, immigration and welfare benefits to improve multi-agency responses to survivors.

Survivors accessing the ISVA or SSS service receive support to meet their needs including:

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| ✓ Liaise with the Police | ✓ Access to a helpline providing telephone support |
| ✓ Liaise with crown prosecution service | ✓ Assessment to determine their individual needs |
| ✓ Liaise with Courts | ✓ Referrals to other appropriate services when necessary |
| ✓ Support with health and sexual health needs | ✓ Safety planning and personal safety |
| ✓ Support with benefits | ✓ Short and longer term telephone support |
| ✓ Onward referrals to and liaison with other agencies | ✓ Support during investigations |
| ✓ Short and longer term face to face emotional and practical support and coping strategies | ✓ Housing needs |

8. Independent Sexual Violence Advisor (ISVA) & Survivors Support Service (SSS) Referral Form



Independent Sexual Violence Advisor (ISVA) & Survivors Support Service (SSS) Referral Form

Please complete with as much information as possible and email to referrals@nsvss.cjsm.net or telephone through to 0115 950 8713 Mon-Fri 09:00 to 17:00 (answerphone available outside hours).		
Referrer Information		
Referral Date		
Reason for Referral Please say yes to all that apply.	Support Support to Discuss Options Support to Report the Incident Support During Investigation Support Pre-Trial Support at Trial Support Post-Trial Support at Video Interview Support for Criminal injuries Compensation Applications	
Referrers Name		
Referrers Contact Number		
Referrers Email Address		
Referral Agency		
Police Information (if known)		
OIC Name & Collar Number		
Police Force		
OIC Contact Number/s		
OIC Email		
Incident Number		
VRI	Date:	Time: VRI Suite:
Trial	Date/s:	Court:
Incident(s) Information		
Attended SARC	Yes No Unsure Date:	Examination Yes No Acute/Historic/Unsure
Vaginal Rape	Assault by Penetration	Anal Rape
Childhood Sexual Abuse	Sexual Touching	Historical Institutional CSA

Multiple Assailant Rape	Substances Involved	Sexual Assault
Date of Incident		
Location of Incident		
Brief Details of incident		
Domestic Abuse Related Incident?	Yes No Has a DASH assessment been completed? Yes No If yes, please attach/forward a copy of the DASH assessment.	
Client Information		
Forename/s & Surname		
Preferred Name		
Address		
Postcode		
Contact number/s		
Email		
Safe to Contact By Please tick all that apply.	Phone: Call Text Voice Message Best Time to Call: Morning Afternoon Evening Letter Email	
Ethnicity	White English/Welsh/Scottish/Northern Irish/British White Irish White Gypsy or Irish Traveler White Other Mixed White and Black Caribbean Mixed White and Black African Mixed White and Asian Mixed Other Asian Bangladeshi Asian Indian Asian Pakistani Asian Chinese Asian Other Black African Black Caribbean Black Other Arab Other Ethnic Group Unknown / Not Specified	

Interpreter Required?	If yes please detail language spoken:	
Is the client involved with other voluntary/statutory agencies? Please detail with information about support provided to date.		
Additional vulnerabilities		
Learning Difficulties	Substance Misuse	Mental Health Issues
Physical Disability	Homeless	Self-harm
Safeguarding	Alcohol Misuse	Appropriate Adult Required
Other please detail:		
Is the client pregnant?	If yes, how many weeks?	
Is the pregnancy a result of the offence?		
Does the Client Have Children?		
Childs Name	Childs Age	Childs Gender

Do any of the children have a child protection plan or have they been referred to Children's Services? Please Detail:		
Person of Interest Details		
Name		
DOB		
Current Status	Charged Released Under Investigation On Remand	
Special Conditions of Current Status		
Person of Interest Relationship to Client		
Partner	Ex Partner	Acquaintance*
Stranger 1 **	Stranger 2***	Relative
Gang Related	Unknown	Other:
*Acquaintance = friends, colleagues, neighbour, step/foster family, i.e. known to the survivor over a period of time ** Stranger 1 = perpetrator makes a sudden attack without prior notice *** Stranger 2 = Perpetrator makes contact before the assault e.g. buys a drink, starts a conversation but is not otherwise known to survivor		
Please Detail Any Staff Safety Issues		
Clients Consent		
Has the Client Consented for the Referral?	Yes No Date Consented: Professional receiving consent:	
Please complete with as much information as possible and email to referrals@nsvss.cjsm.net or telephone through to 0115 950 8713 Mon-Fri 09:00 to 17:00 (answerphone available outside hours).		